

# SC484402

Registered provider: Footsteps to Futures Ltd

Interim inspection

Inspected under the social care common inspection framework

## **Information about this children's home**

The home provides care and accommodation for up to three children and young people. The children and young people may have emotional and/or behavioural issues.

**Inspection date: 11 February 2020**

**Date of last inspection:** 3 September 2019

**Judgement at last inspection:** good

**Enforcement action since last inspection:** none

## **This inspection**

### **The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection**

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has improved effectiveness.

The registered manager and acting manager have worked hard to maintain stability in the home and secure good outcomes for young people. The positive progress that the service had made at the last full inspection has been sustained. The functioning of the home has improved.

Young people are making significant progress. Since the last inspection, one young person has remained at the home and another young person has moved in. When considering admissions, the registered manager takes care to ensure that staff can meet the young person's needs, and introductions are carefully planned. A social worker said: 'Staff helped him to manage the move really well and he is relaxed in his new placement.'

Young people report that they feel well cared for, happy and have trusting relationships with staff. Both young people said: 'I give the home 9 out of 10.'

One young person has been provided with significant support with her emotional health and well-being. Staff have worked hard to build positive, nurturing relationships with young people. This supports young people to feel safe and to be able to explore their emotional health and well-being needs. A children's mental health and well-being practitioner reported that one particular young person was in the best emotional state that she had been in for a long time.

Young people take part in regular, in-depth and creative direct work with staff. This work covers a myriad of topics to support young people with all matters relating to their lives. Communication and participation with children are central to the work that staff do. Young people now access a number of specialist support services. This is having a significant, positive impact for some.

One young person has been supported to maintain his educational provision. The young person is engaged in full-time education and his attendance is 100%. Staff have been involved in progressing an Education, Health and Care plan referral for another young person. This has been identified as necessary to support the young person's ongoing educational needs.

Staff understand the importance of family connections for some young people, who are helped to keep in touch with people who matter to them. This work has led to improved relationships between some young people and their families.

Incidents have been minimal since the previous inspection. Regulation 44 reports and agency feedback highlight a significant reduction in the number of incidents for young people.

Life story work has been made available for a newly admitted young person. The recommendation from the previous inspection has been fully met.

There have been no incidents of young people going missing from the home.

Staff understand the risks associated with online activity. Safety plans are in place to support young people with their internet use and online safety matters. Significant risks regarding internet use have been reduced for young people since they moved into the home.

Young people who have previously been at risk of social isolation have been supported to engage and develop their social and emotional opportunities. This has been significant progress for one young person.

The acting manager is a strong advocate for young people. She understands the needs of the young people in her care and acts in their best interests.

The managers challenge agencies, where appropriate, and act as strong advocates for the young people in their care. An example of this was seeking an independent advocate for one young person who was unhappy with his care plan.

The managers have now implemented sound management systems that have formed a secure base for moving the service forward. The managers work well together.

Staff report that they feel very well managed and supported by their managers. Staff development is promoted, and staff stability has been maintained since the last full inspection.

## Recent inspection history

<b>Inspection date</b>	<b>Inspection type</b>	<b>Inspection judgement</b>
03/09/2019	Full	Good
13/06/2018	Full	Requires improvement to be good
25/04/2018	Full	Inadequate
01/08/2017	Full	Good

## **Information about this inspection**

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Inspectors have looked closely at the experiences and progress of children and young people, using the 'Social care common inspection framework'. This inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** SC484402

**Provision sub-type:** Children's home

**Registered provider:** Footsteps to Futures Ltd

**Registered provider address:** Unit 3, ALB Enterprise Park, 170-180 Carlton Road, Nottingham NG3 2BB

**Responsible individual:** Joseph Rafter

**Registered manager:** Donna Francis

## Inspector

Bev Allison, Social Care Inspector

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